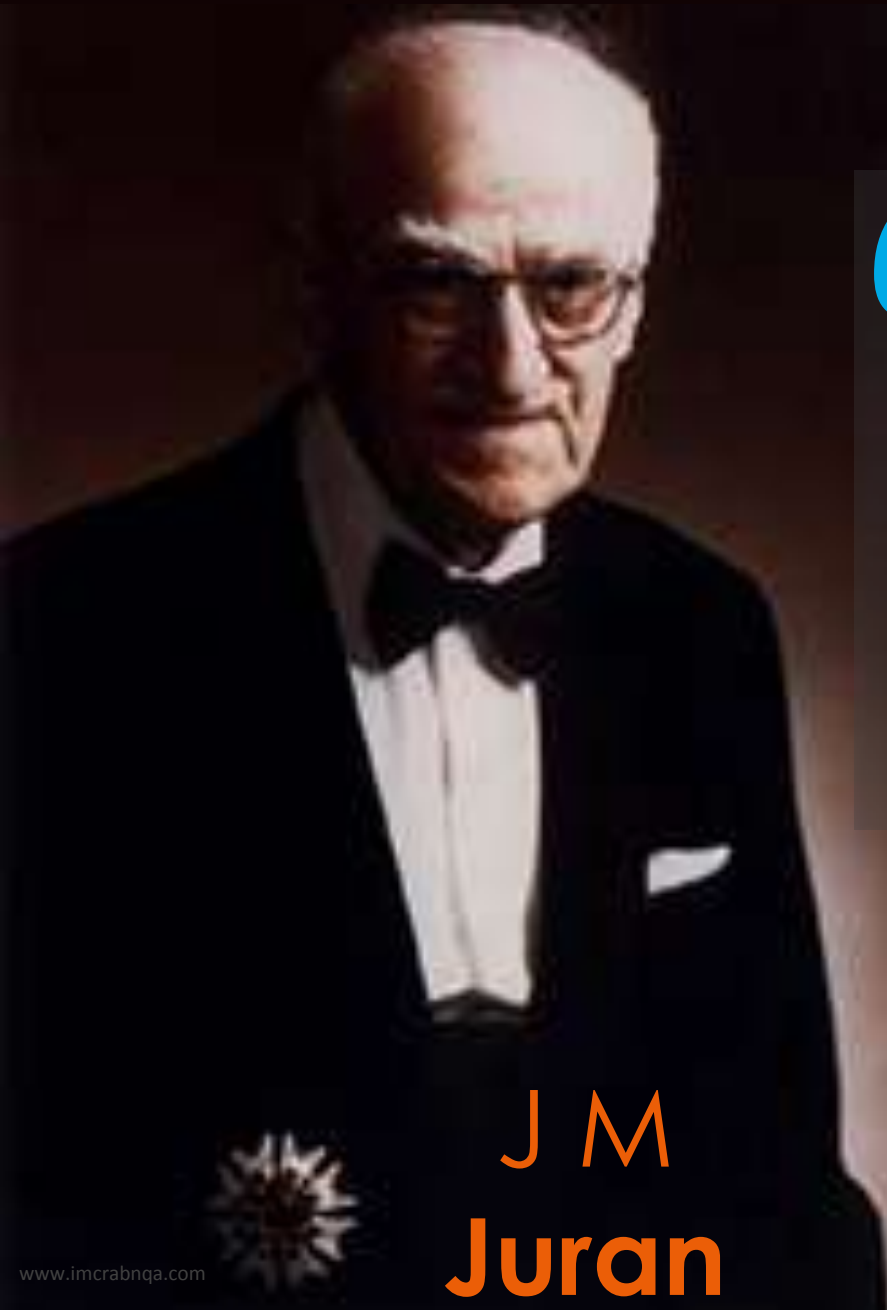




# The Wisdom of Leaders

*15 Quotes on Inspiration, Vision, Change & Problem Solving*





“All problems are solved **project-by-project**. In turn, all projects are solved **theory-by-theory**.”

J M  
**Juran**

80  
/  
20

“

In all fields of human endeavour, 80 percent of the results flow from 20 percent of the problems.

v Pareto



# Albert Einstein

“ The significant **problems we face** cannot be solved **at the same level of thinking** we are at when **we created them.** ”



# Stephen Covey

“Begin with the  
end in mind.



Ratan  
Tata

“None can **destroy iron**, but its own **rust can!** Likewise, none can **destroy a person**, but his **own mindset can.**”



“A customer is the most important visitor on our premises. He is not dependent on us. We are dependent on him.

Mahatma  
Gandhi

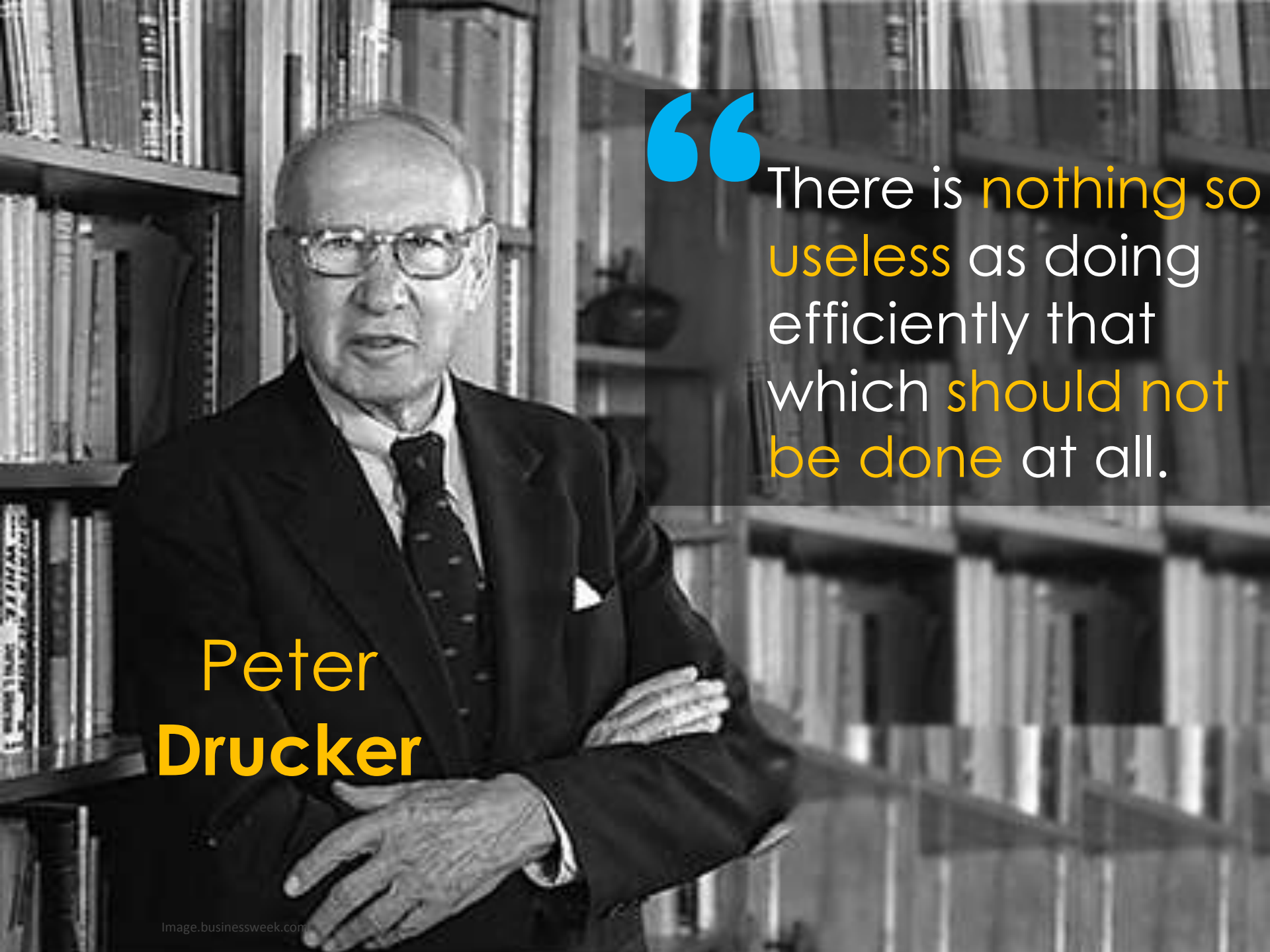


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Aristotle

“We are what we repeatedly do. Excellence, then, is not an act, but a habit.”





“There is **nothing so useless** as doing efficiently that which **should not be done** at all.

Peter  
**Drucker**



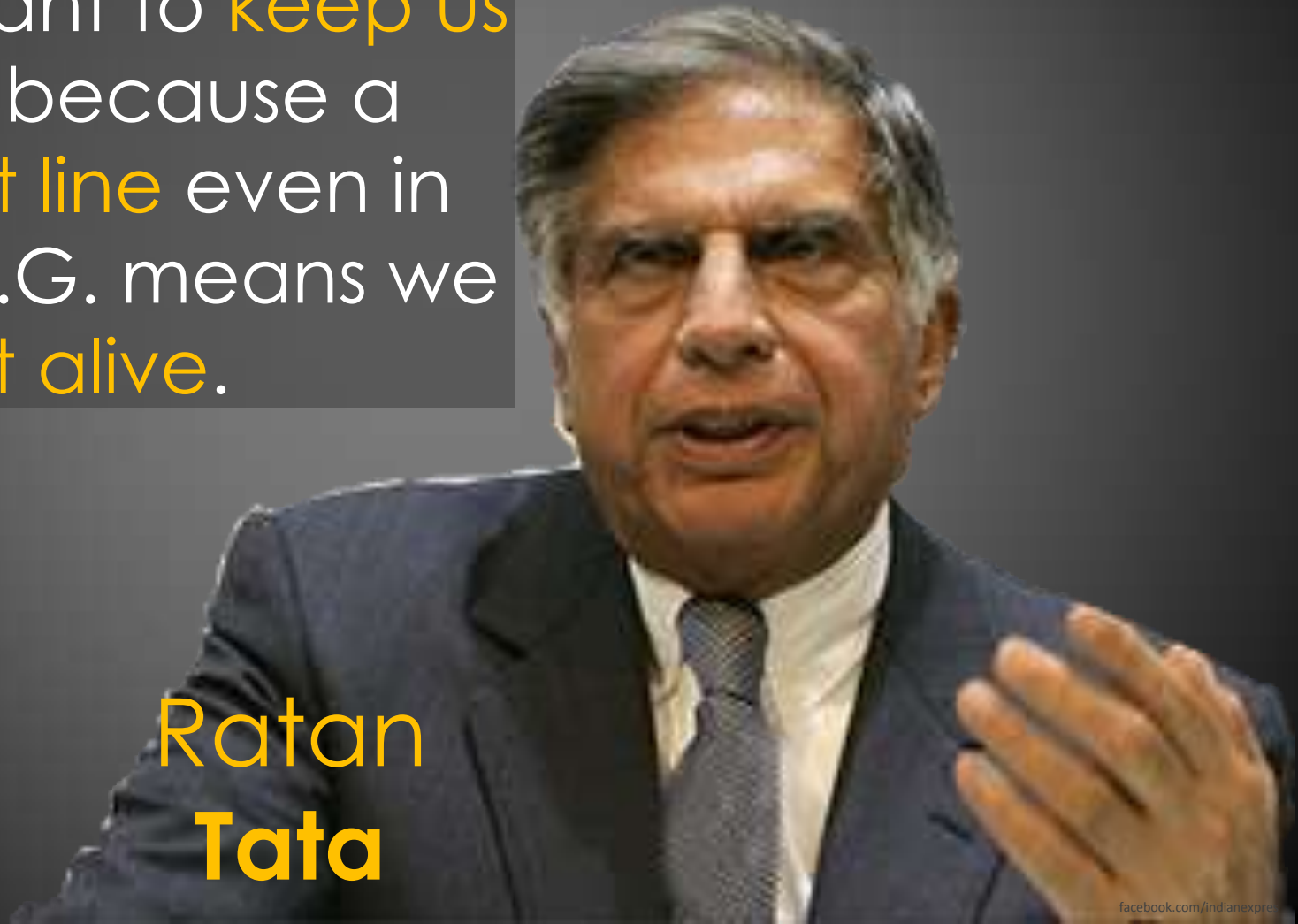
Stephen  
Covey

“

Management is efficiency in climbing the ladder of success. Leadership determines whether the ladder is leaning against the right wall.

“Ups and downs in life are very important to keep us going, because a straight line even in an E.C.G. means we are not alive.

Ratan  
Tata

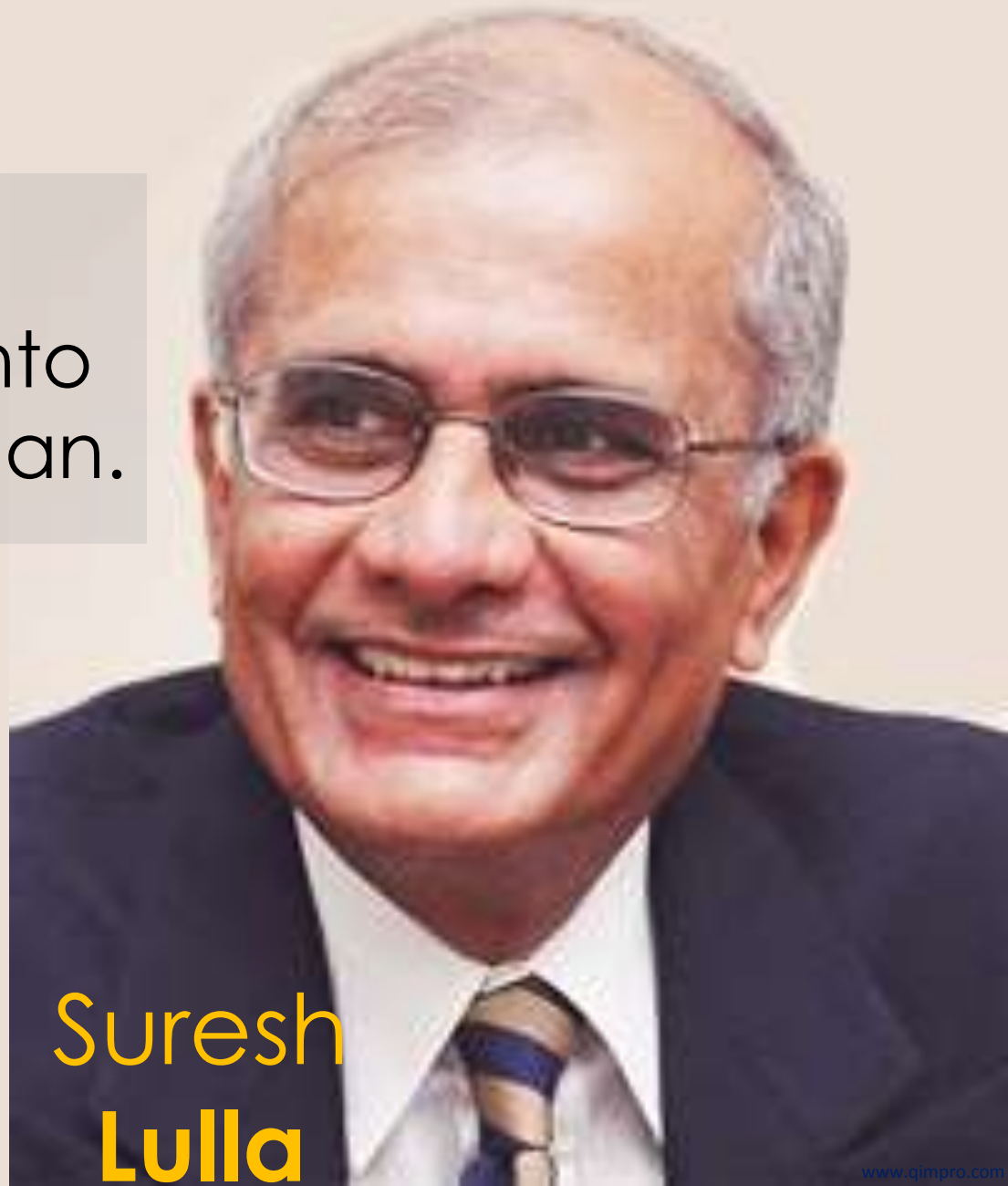




J M  
Juran

“An evolutionary rate of improvement cannot compete with a revolutionary rate of improvement.”

“Integrate the  
**Quality Plan** into  
the Business Plan.



Suresh  
Lulla



F-E-A-R: has two meanings:  
Forget Everything And Run  
Or , Face Everything And Rise  
The Choice is Yours!

Ratan  
**Tata**

“Chronic **problems** do not come with **alarms**.”

Suresh  
**Lulla**



“

## Six Ethics of Life

Before you Pray Believe  
Before you Speak Listen  
Before you Spend Earn  
Before you Write Think  
Before you Quit Try &  
Before you Die Live

Ratan  
Tata





# Problem Solving For Managers

*An online course facilitated by Suresh Lulla*

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